



Framlingham Covid-19 Response Plan

Contact Info For help & support:

FOR NON-EMERGENCY NHS ISSUES

Phone - 111

FOR EMERGENCIES

Phone - 999

FOOD & MEDICINES DELIVERY

Ask for help from your **Neighbourhood Cocoon Volunteers**

If you don't know who this is contact:

FRAMLINGHAM RESPONSE TEAM (phones maybe busy - please be patient)

Phone: 01728 720183

Email: support@framlingham.com

If for some reason they can't help, then contact:

HOURLY COMMUNITY TEAM

Food & medicines delivery which can't be delivered by Cocoon Volunteers

Phone: Hour Community - 01728 440511

HOT MEALS ON WHEELS

For daily meals on wheels service

Phone: Crown Hotel - 01728 440522

PEOPLE SUFFERING FROM ANXIETY/WORRIES

Phone: Worry Tree Group - 01728 440533

PERSONAL / SOCIAL CARE

Phone the residents **Care Provider** first to see what backup they have

If that fails contact **Customer First** at Suffolk County Council

email: customer.first@suffolk.gov.uk

Only phone if it is a social care crisis:

For adults, call: 0800 917 1109

For children, call: 0808 800 4005

(not the Hour Community)